



## Person specification – IT Network Technician

The Post holder will:

- Have a 'can-do' attitude
- Be able to communicate with students and staff at all levels
- Able to work both individually and as part of a team
- Be able to work on his/her own initiative and manage time and workload efficiently
- Demonstrate practical knowledge and problem-solving strategies
- Be expected to undertake relevant additional training
- Keep abreast of new developments in software and hardware
- Audio / Video trouble shooting

## Qualifications/Experience

- Good numeracy skills
- Relevant training/experience in ICT equipment and packages
- Ability to read and write technical reports

## Knowledge and skills

- Good working knowledge of network operations
- Ability to install and maintain IT hardware and software
- Ability to maintain a clean and safe working environment for staff and students
- Good working knowledge / practice in relation to Health & Safety requirements.
- Understand and support the School's Child Protection policy
- Awareness and promotion of the School's Equality protocols.
- Understand procedures relating to confidentiality.

## Additional information

Because of the nature of the workload it is anticipated that a flexible approach will be required. Support will sometimes be required early morning, during the evening or at the weekend.