

Person Specification for Office Administrator

1. Qualifications and Experience	Essential	Desirable
Experience of administrative work in a busy office environment.	✓	
Educated to NVQ Level 2 or equivalent.	✓	
First Aid Qualification.		✓
Knowledge of general school policies and procedures.		√
Knowledge of H&S policy and procedures.		√
Good reading and writing skills.	✓	
Ability to count and undertake calculations.	✓	
Ability to use photocopier.	✓	
Ability to use word processor and basic databases.	✓	
2. Communication	Essential	Desirable
2. Communication Ability to complete forms, write routine letter.	Essential √	Desirable
		Desirable
Ability to complete forms, write routine letter. Ability to exchange verbal information clearly and	✓	Desirable
Ability to complete forms, write routine letter. Ability to exchange verbal information clearly and sensitively with children and adults. Seek support to overcome communication barriers with	√ √	Desirable
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Ability to complete forms, write routine letter. Ability to exchange verbal information clearly and sensitively with children and adults. Seek support to overcome communication barriers with children and adults. Ability to consult with colleagues. 3. Working with children Understand and implement the school's behaviour	\frac{1}{\sqrt{1}}	Desirable
Ability to complete forms, write routine letter. Ability to exchange verbal information clearly and sensitively with children and adults. Seek support to overcome communication barriers with children and adults. Ability to consult with colleagues. 3. Working with children Understand and implement the school's behaviour management policy. Understand and support the differences in children and	√ √ √ Essential	Desirable



Understand the importance of physical and emotional wellbeing.	✓	
Ability to support children who may be unwell.		✓
4. Working with others	Essential	Desirable
Understand the role of others working in and with the school.		✓
Ability to establish rapport and respectful and trusting relationships with children, their families and carers and other adults.		√
Ability to work effectively with other adults in the school.	✓	
Ability to work on own.	✓	
Ability to provide timely and accurate information.	✓	
5. Responsibilities	Essential	Desirable
Good organisational skills.	✓	
Good organisational skills. Ability to work accurately with attention to detail.	√ √	
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Ability to work accurately with attention to detail.	√	
Ability to work accurately with attention to detail. Ability to manage own time effectively.	√ √	Desirable
Ability to work accurately with attention to detail. Ability to manage own time effectively. Ability to follow instructions.	√ √ √	Desirable
Ability to work accurately with attention to detail. Ability to manage own time effectively. Ability to follow instructions. 6. General	√ √ Essential	Desirable
Ability to work accurately with attention to detail. Ability to manage own time effectively. Ability to follow instructions. 6. General Demonstrate a commitment to equality. Working knowledge and good understanding of Health	√ √ Essential	
Ability to work accurately with attention to detail. Ability to manage own time effectively. Ability to follow instructions. 6. General Demonstrate a commitment to equality. Working knowledge and good understanding of Health & Safety.	√ √ V Essential √	