

Person Specification for Office Administrator

1. Qualifications and Experience	Essential	Desirable
Experience of administrative work in a busy office environment	✓	
Educated to NVQ Level 2 or equivalent	✓	
First Aid Qualification	✓	
Knowledge of general school policies and procedures	√	
Knowledge of H&S policy and procedures	√	
Good reading and writing skills	✓	
Ability to count and undertake calculations	✓	
Ability to use photocopier	✓	
Ability to use word processor and basic databases	✓	
2. Communication	Essential	Desirable
Ability to complete forms, write routine letter	✓	
Ability to exchange verbal information clearly and sensitively with children and adults	√	
Seek support to overcome communication barriers with children and adults	✓	
Ability to consult with colleagues	✓	
3. Working with children	Essential	Desirable
Understand and implement the school's behaviour management policy	√	
Understand and support the differences in children and adults and respond appropriately in relation to the role	√	
Basic understanding of the learning experience provided by the school	✓	
Basic understanding of the way in which children develop	✓	
Understand the importance of physical and emotional wellbeing	✓	
Ability to support children who may be unwell	✓	



4. Working with others	Essential	Desirable
Understand the role of others working in and with the school	✓	
Ability to establish rapport and respectful and trusting relationships with children, their families and carers and other adults	√	
Ability to work effectively with other adults in the school	✓	
Ability to work on own	✓	
Ability to provide timely and accurate information	✓	
5. Responsibilities	Essential	Desirable
Good organisational skills.	✓	
Ability to work accurately with attention to detail.	✓	
Ability to manage own time effectively.	✓	
Ability to follow instructions.	✓	
6. General	Essential	Desirable
Demonstrate a commitment to equality.	✓	
Working knowledge and good understanding of Health & Safety.	√	
Understand and implement child protection procedures.	√	
Understand procedures and legislation relating to confidentiality.	✓	
Be prepared to develop and learn in the role.	✓	