Job Description – Admissions and Administration Assistant

Pay scale	Scale 3 within the range of points 5 to 6			
Reports to	Headteacher, School Business Manager			
Liaison with	Headteacher, School Business Manager, SLT, Other staff, pupils, Parents, Visitors, External Agencies			
Purpose of the Job	To provide effective and efficient admissions, clerical and welfare support to the school.			
Duties	Admissions			
	To collate and monitor applications for admissions to include the September intake of pupils and mid-year applications			
	To arrange tours for prospective parents, preparing and sending packs to new reception intake and liaising with parents regarding start dates			
	To enter new pupil data on MIS			
	To maintain admissions waiting list			
	To maintain and monitor pupil database, updating as and when necessary			
	To liaise with other schools regarding starters and leavers			
	 To ensure appropriate steps are followed for leavers both mid-year and in year 6, delivering and/or sending files securely to other schools 			
	To prepare paperwork for admission appeals			
	Attendance			
	To be responsible for regular monitoring of attendance			
	To highlight and share patterns and concerns with Headteacher and SLT			
	To prepare and send attendance letters and liaise with the local authority			
	Front desk support			
	To be the first point of contact for both telephone and face to face enquiries when required, taking and resolving messages where appropriate			
	To ensure school security arrangements are always complied with, including the issue of visitor badges and ensuring visitors sign in on InVentry			
	To accept and sign for deliveries as appropriate			
	To provide hospitality for visitors to the school			
	When required, to manage incoming emails to the school, ensuring that replies are issued promptly, forwarding as necessary and coordinating responses			

Welfare and attendance

- To administer first aid to pupils as required, in keeping with the school's policy and request the ordering of first aid supplies as necessary
- To liaise with parents regarding pupil sickness/injury and attendance when required
- To administer medication to pupils in line with agreed policies and procedures and to ensure good record-keeping

Administration

- To undertake filing, photocopying, general administration and any reprographic support required
- To assist with the monitoring and maintenance of stock and order supplies as necessary

General

- To participate in the performance and development review process, taking personal responsibility for identification of learning, development and training opportunities in discussion with line manager
- To comply with individual responsibilities, in accordance with the role, for health and safety in the workplace
- Ensure that all duties and services provided are in accordance with the School's Equal Opportunities Policy
- The duties above are neither exclusive nor exhaustive and the post holder may be required by the Headteacher to carry out appropriate duties within the context of the job, skills and grade

PERSON SPECIFICATION

General heading	Detail	Desirable	Essential
Qualifications & Experience	Specific qualifications & experience	 Experience of administrative work in a busy office environment First Aid Qualification or willingness to be trained accordingly 	Educated to NVQ Level 2 or equivalent
	Literacy		Good reading and writing skills
	Numeracy		Ability to count and undertake calculations
	Technology		Ability to use photocopierAbility to use email and word processing software
Communication	Written		Ability to complete forms, write routine letter
	Verbal		Ability to exchange verbal information clearly and sensitively with children and adults

Working with children	Negotiating Behaviour Management	 Ability to seek support to overcome communication barriers with children and adults Ability to consult with colleagues Previous experience of working within a school 	
	Special educational needs	 behaviour management policy Ability to understand and support the differences in children and adults and respond appropriately in relation to the role 	
	Health & Well being		 Understand the importance of physical and emotional wellbeing Ability to support children who may be unwell
Working with others	Working with partners	 Ability to understand the role of others working in and with the school 	
	Relationships		 Ability to establish rapport and respectful and trusting relationships with children, their families and carers and other adults
	Team work		 Ability to work effectively with other adults in the school Ability to work on own
	Information	Ability to provide timely and accurate information	·
Responsibilities	Organisational skills		Good organisational skillsAbility to work accurately with attention to detail
	Time Management		 Ability to manage own time effectively
General	Equalities		Demonstrate a commitment to equality
	Health & Safety	Working knowledge and good understanding of Health & Safety	
	Child Protection	Understand and implement child protection procedures	
	Confidentiality/D ata Protection	Understand procedures and legislation relating to confidentiality	
	CPD		Be prepared to develop and learn in the role