Job Description

Job Title Administrator Grade Band 2

Reports to School Business Manager

Liaison with Headteacher, School Business Manager, Other staff Pupils, Parents,

External Agencies

Purpose of the Job

To provide an effective and efficient clerical and welfare support to the school. Including some finance.

Duties Welfare

- To administer first aid to pupils as required, in keeping with the school's policy and order first aid supplies as necessary
- To liaise with parents regarding pupils sickness/injury
- To assist with visits from nurse, dentist etc
- To assist with the general welfare of pupils

Reception

- To be the first point of contact for both telephone and face to face enquiries and take messages where appropriate
- To ensure school security arrangements are always complied with, including the issue of visitor's badges and signing of the visitor's book
- To accept and sign for deliveries as appropriate
- To provide hospitality for visitors to the school

Clerical

- To administer the schools admissions processes
- To undertake typing and word processing as required
- Responsible for updating and publishing the school handbook, prospectus and other documents
- Effectively manage complex enquiries or difficult visitors to the school
- To undertake filing, photocopying and reprographic work as required, including the basic maintenance of the photocopier
- To maintain the school's online and internal diaries
- Update the school's website and social media accounts
- To be responsible for the sorting and distributing of incoming post and the sending of outgoing post, including the purchase of stamps
- To provide general clerical support as required
- To be responsible for the preparation and maintenance of the manual and computerised pupil data records, including attendance details
- To assist with the monitoring and maintenance of stock and order supplies as necessary
- To assist with the administration of school visits in liaison with the teaching staff

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Finance

- To collect, record and issue receipts for other monies as required, including school uniform, trips, and photographs
- To prepare monies for banking
- To assist with financial administration such as placing orders, invoicing, collecting monies, issuing receipts etc
- To carry out all financial administration in accordance with appropriate LEA and school financial regulations and policies

General

- To participate in the performance and development review process, taking personal responsibility for identification of learning, development and training opportunities in discussion with line manager
- To comply with individual responsibilities, in accordance with the role, for health and safety in the workplace
- Ensure that all duties and services provided are in accordance with the School's Equal Opportunities Policy
- The Governing Body is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share in this commitment.
- The duties above are neither exclusive nor exhaustive and the post holder may be required by the Headteacher to carry out appropriate duties within the context of the job, skills and grade

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PERSON SPECIFICATION Admin/Clerical 'C' (Primary)

General heading	Detail	Examples
Qualifications &	Specific qualifications &	Experience of administrative work in a busy office
Experience	experience	environment
		Educated to NVQ Level 2 or equivalent
		GCSE Maths and English Grade C or equivalent
		First Aid Qualification
	Knowledge of relevant	Knowledge of general school policies and procedures
	policies and procedures	Knowledge of H&S policy and procedures
	Literacy	Good reading and writing skills
	Numeracy	Ability to count and undertake calculations
	Technology	Ability to use photocopier
		Ability to use word processor and basic databases
Communication	Written	Ability to complete forms, write routine letter
	Verbal	Ability to exchange verbal information clearly and
		sensitively with children and adults
	Languages	Seek support to overcome communication barriers with
		children and adults
	Negotiating	Ability to consult with colleagues
Working with children	Behaviour Management	Understand and implement the school's behaviour
		management policy
	SEN	Understand and support the differences in children and
		adults and respond appropriately in relation to the role
	Curriculum	Basic understanding of the learning experience provided
		by the school
	Child Development	Basic understanding of the way in which children develop
	Health & Wellbeing	Understand the importance of physical and emotional
		wellbeing
		Ability to support children who may be unwell
Working with others	Working with partners	Understand the role of others working in and with the
		school
	Relationships	Ability to establish rapport and respectful and trusting
		relationships with children, their families and carers and
		other adults
	Team work	Ability to work effectively with other adults in the school
		Ability to work on own
	Information	Ability to provide timely and accurate information
Responsibilities	Organisational skills	Good organisational skills
		Ability to work accurately with attention to detail
	Line Management	N/A
	Time Management	Ability to manage own time effectively
	Creativity	Ability to follow instructions
General	Equalities	Demonstrate a commitment to equality
	Health & Safety	Working knowledge and good understanding of Health &
		Safety
	Child Protection	Understand and implement child protection procedures
	Confidentiality/Data	Understand procedures and legislation relating to
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	Protection	confidentiality