

PERSON SPECIFICATION
Network Technician

General heading	Detail	Examples
Qualifications & Experience	Specific qualifications & experience	<ul style="list-style-type: none"> Educated to at least Level 2 (GCSE or equivalent), including English & Maths Ability to work with RM Community Connect, Windows Server, Windows Desktop, SAN solutions and other systems as required Have an understanding of virtual networking, wireless networks, 0365 based email systems and managed print systems Understanding of network security and threat management Experience of supporting IT networks in an educational environment Hands on experience troubleshooting hardware, such as laptops, PCs, printers and projectors
	Knowledge of relevant policies and procedures	<p>General understanding of the operation of a school</p> <p>Awareness of relevant legislation relating to Data Protection and Records Management</p>
	Literacy	Accurate record keeping
	Numeracy	Level 2 in Maths or equivalent
	Technology	Working with and troubleshooting Microsoft Office 2016
Communication	Written	Ability to write detailed reports, letters etc.
	Verbal	<p>Ability to use clear language to communicate complex information unambiguously</p> <p>Ability to listen effectively</p>
	Languages	<p>Seek support to overcome communication barriers with children and adults</p> <p>Knowledge of technical terminology</p>
	Negotiating	Ability to negotiate effectively with adults and children to achieve best outcomes
Working with children	Behaviour Management	Understand and implement the school's Behaviour Management Policy

	SEN	Understand and support the differences in children and adults and respond appropriately
	Curriculum	Basic understanding of the learning experience provided by the school
	Child Development	Basic understanding of the way in which children develop
	Health & Well being	Understand the importance of physical and emotional wellbeing
Working with others	Working with partners	Understand the role of others working in the school and external agencies
	Relationships	Ability to establish rapport and respectful and trusting relationships with students, staff and other adults
	Team work	Ability to work effectively with other adults internally within the school as well as externally Flexible and adaptable attitude to work, colleagues and customers (internal and external)
	Information	Ability to provide timely and accurate information
Responsibilities	Organisational skills	Ability to organise workload and meet deadlines
	Time Management	Ability to use own initiative and manage own time effectively Ability to work effectively under pressure and remain calm
	Creativity	Ability to follow instructions
	Adaptability	Ability to respond to urgent requests and re-prioritise in order to assist students, colleagues and management
General	Equalities	Demonstrate a commitment to equality
	Health & Safety	Basic understanding of Health & Safety
	Child Protection	Understand and implement child protection procedures
	Confidentiality/Data Protection	Understand procedures and legislation relating to confidentiality
	CPD	Be prepared to develop and learn in the role and attend any relevant training and gain any relevant qualifications