

PERSON SPECIFICATION

PA to Pastoral Senior Leadership Team

	ESSENTIAL	DESIRABLE
QUALIFICATIONS & EXPERIENCE	 Experience in a PA role in a busy office environment GCSE English & Maths grade C or above (or equivalent) Demonstrable experience of working under pressure Working effectively as part of team 	 Experience of working with children (11 -16) in a voluntary or professional capacity. Experience of effective full diary management Working in a school setting
KNOWLEDGE	 Excellent working knowledge of ICT packages – Microsoft Word, Excel, Outlook Understand and comply with procedures and legislation relating to confidentiality and data protection Understanding of Safeguarding and child protection procedures Public facing role - candidate must speak fluent English 	 Working knowledge of SIMS system General understanding of the operation of a school & school procedures and policies
SKILLS	 Strong organisational skills-ability to be proactive and prioritise work to meet deadlines Excellent interpersonal skills - ability to build effective relationships with colleagues, pupils, parents and external links Effective oral communication skills – able to exchange information clearly, accurately and sensitively Excellent telephone manner – calm and professional approach Ability to work independently and take initiative when appropriate Good attention to detail / work with high levels of accuracy 	
PERSONAL QUALITIES	 Professional demeanour Tact, diplomacy, discretion, and confidentiality Ability to manage own time effectively Ability to manage difficult or controversial exchanges Self-motivated Demonstrate a commitment to equality Non Judgemental approach 	
STATUTORY/LEGAL	Legal, statutory, and regulatory requirements including an enhanced DBS	